



Independent Health supports the following functionality as of 1/1/13:

1. 33 service types were added. Full list of supported service types:

Service Type Code Description	Service Type Code	Operating Rules 1/1/2013 - Status	Returns Patient Financial Responsibility?
Medical Care	1	New	N
Surgical	2	New	Y
Consultation	3	Existing	Y
Diagnostic x-ray	4	Existing	Y
Diagnostic Lab	5	Existing	Y
Radiation Therapy	6	New	Y
Anesthesia	7	New	Y
Surgical Assistance	8	New	Y
DME Purchase	12	Existing	Y
Ambulatory Service Center Facility	13	New	Y
Durable Medical Equipment Rental	18	New	Y
Second Surgical Opinion	20	New	Y
Health Benefit Plan Coverage	30	Existing	Y
Chiropractic	33	Existing	Y
Dental Care	35	New	N
Oral Surgery	40	New	Y
Home Health Care	42	New	Y
Hospice	45	New	Y
Hospital	47	New	N (but the components display financials)
Hospital - Inpatient	48	New	Y
Hospital- Room and Board	49	Removed. Replaced with 48 - Hospital Inpatient	N/A
Hospital - Outpatient	50	New	Y
Hospital - Emergency Accident	51	New	Y
Hospital -Emergency Medical	52	New	Y
Hospital-Ambulatory Surgical	53	Existing	Y
Licensed Ambulance	59	Existing	Y
General Benefits	60	Existing	Y
MRI/CAT scan	62	New	Y
Newborn Care	65	New	Y
Well Baby Care	68	Existing	Y

Maternity	69	Existing	Y
Diagnostic Medical	73	New	Y
Prosthetic Device	75	Existing	Y
Dialysis	76	New	Y
Chemotherapy	78	New	Y
Immunizations	80	New	Y
Routine Physical	81	Existing	Y
Family Planning	82	New	Y
Emergency Services	86	Existing	Y
Pharmacy	88	Existing	N
Podiatry	93	New	Y
Professional (Physician) Visit - Office	98	Existing	Y
Professional (Physician) Visit - Inpatient	99	New	Y
Professional (Physician) Visit - Outpatient	A0	New	Y
Professional (Physician) Visit - Home	A3	New	Y
Psychotherapy	A6	Existing	Y
Psychiatric – Inpatient	A7	Existing	Y
Psychiatric-Outpatient	A8	Existing	Y
Rehabilitation - Inpatient	AB	Existing	Y
Occupational Therapy	AD	Existing	Y
Physical Medicine	AE	New	Y
Speech Therapy	AF	Existing	Y
Skilled Nursing Care	AG	New	Y
Skilled Nursing Care - Room And Board	AH	Removed. Replaced with AG - Skilled Nursing Care	N/A
Substance Abuse	AI	Existing	Y
Alcoholism	AJ	Existing	Y
Drug Addiction	AK	Existing	Y
Vision (Optometry)	AL	New	N
Frames	AM	Removed. Replaced with AL - Vision	N/A
Routine Exam	AN	Removed. Replaced with AL - Vision	N/A
Lenses	AO	Removed. Replaced with AL - Vision	N/A
Cardiac Rehabilitation	BG	Existing	Y
Pediatric	BH	New	Y
Mental Health	MH	New	N (but the

			components display financials)
Physical Therapy	PT	Existing	Y
Urgent Care	UC	Existing	Y

2. Inquiries for Health Benefit Plan Coverage (30) and General Benefits (60) include all supported service types.
3. For Hospital (47), the individual components (48, 50, 51, 52, 53) will return when 47 is selected. The actual heading for 47 will return "Cannot Process", but the other headings will also be present with the specific benefits listed.
4. For Mental Health (MH), the individual components (A6, A7, A8) will return when MH is selected. The actual heading for MH will return "Cannot Process", but the other headings will also be present with the specific benefits listed.
5. Place of Service is included in benefits where applicable.
6. Out-of-Network benefits are included if they are different from the In-Network benefits. If a service type only includes In-Network benefits, the assumption is the Out-of-Network benefits are the same.
7. Any benefits that previously contained % co-pay have moved to co-insurance.
8. Coverage Levels are included under service types for co-pay and co-ins.
9. Health Plan Remaining Deductible is limited to inquiries within the current benefit period.
10. AAA Error codes changed for Eligibility inquiries.
 - a. Invalid Birth Date changed from 56 to 58.
 - b. Member not found changed from 78 to 72.
 - c. Date of Service Not Within Allowable Inquiry Period will return a 62 for 2 scenarios.
 - i. Future - The eligibility date that is greater than the end of the current plan year AND the next future plan year is not available.
 - ii. Past – The eligibility date is for an existing member, but that member did not have coverage for that date (ie. member left and came back).